

# Terms and Conditions

Thank you for your interest in our services. We value your privacy and are committed to protecting it. This document outlines our privacy practices, including how we collect and use your information when you visit our website and engage with our services. Please review it carefully, as it may be updated periodically.

## Information Collection Practices

**Personal Information:** When you interact with our website, such as making a reservation, signing up for promotions, or participating in surveys, we collect personal information you provide, like your name, contact details, and billing information. While you can choose not to provide certain details, some information might be necessary to access our services.

**Information on Behalf of Others:** If you reserve a storage unit for another person, you must obtain their consent before providing their personal information.

**Additional Sources:** We may receive additional information about you from other sources and combine it with the information you provide.

**Automatic Data Collection:** We automatically gather information about your visit, including your IP address, browser type, and your activities on our site, to improve your experience and prevent fraud.

**Cookies and Similar Technologies:** We use cookies and similar technologies to recognize your browser, tailor the content, and monitor website performance. You can control cookie settings through your browser, but disabling them may affect your ability to use certain website features.

**Call Recording:** We record telephone calls for quality and training purposes, complying with legal and regulatory standards.

## Protecting Your Information

We take steps to ensure your information is secure, implementing administrative, technical, and physical safeguards. We restrict access to personal information to authorized employees and use encryption and security measures to protect your data during transmission.

## Children's Privacy

This website is designed for a general audience and does not knowingly collect information from children under 13. If we become aware of such collection, we will delete the information immediately.

### **Use and Sharing of Information**

We use your information to process reservations, manage your account, communicate with you, and improve our services. We may share your information with trusted third parties to perform services on our behalf, with business partners, or as legally required. We are committed to transparency and will inform you when your information is shared with third parties.

### **Your Choices**

We may collect information from individual potential tenants or customers who complete a reservation or indicated interest in becoming a future tenant at a storage facility. If at any time you would like to unsubscribe from receiving future messages, we include unsubscribe instructions at the bottom of each message.

### **Contributions to Our Site**

By submitting content to our site, you grant us a right to use, modify, and share your submissions. You are responsible for the content you submit and must ensure it is lawful and does not infringe on any rights.

### **Contact Us**

If you have concerns or questions about our privacy practices, please contact us. We will address your inquiries in compliance with our policies.

Please consult a legal advisor for any queries related to privacy issues. False claims may result in legal consequences.